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Highlights of the year 2010 and Q4
Prospects



# L&T's divisions

Environmental Services	Cleaning and Office Support Services	Property Maintenance	Renewable Energy Sources (L&T Biowatti)
waste management recycling services wastewater services heavy-duty industrial cleaning environmental products L&T Recoil	cleaning services office support services	property maintenance technical maintenance services damage repair services	wood-based biofuels (L&T Biowatti)
Finland, Latvia, Russia	Finland, Latvia, Sweden	Finland	Finland
2010: Net sales EUR 290.0m Operating profit EUR 33.7m	2010: Net sales EUR 140.6m Operating profit EUR 7.5m	2010: Net sales EUR 123.5m Operating profit EUR 7.8m	2010: Net sales EUR 55.1m Operating profit EUR -6.6m

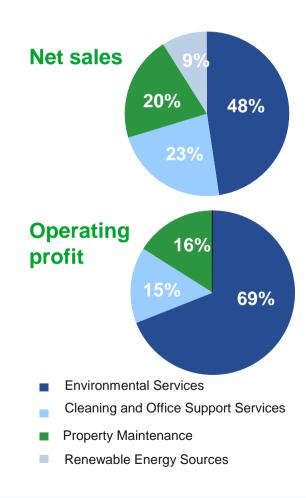
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# Breakdown of net sales and operating profit 2010

EUR million	Net sales	Operating profit
Environmental Services	290.0	33.7
Cleaning and Office Support Services	140.6	7.5
Property Maintenance	123.5	7.8
Renewable Energy Sources	55.1	-6.6
Inter-division	-11.0	-2.2
Total	598.2	40.2

Operating profit excluding non-recurring items EUR 45.5 million

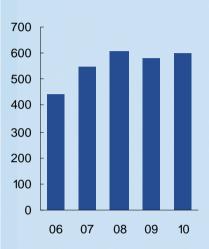




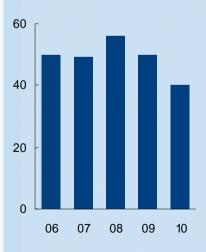
# **L&T in 2010**

	2010	2009	Change
Net sales, EUR million	598.2	582.3	2.7
Operating profit excl. EO items, EUR million	45.5	51.3	-11.3
Operating profit, EUR million	40.2	50.3	-20.0
Earnings per share, EUR	0.68	0.85	-20.0
Gearing, %	50.3	53.5	
EVA, EUR million	10.1	16.5	-38.8
ROE, %	11.9	15.7	
ROI, %	11.6	14.5	
Capital expenditure, EUR million	39.3	44.9	-12.4
Total number of full-time and part-time employees at year end	8,732	8,743	-0,1

#### Net sales, EUR million



Operating profit, EUR million



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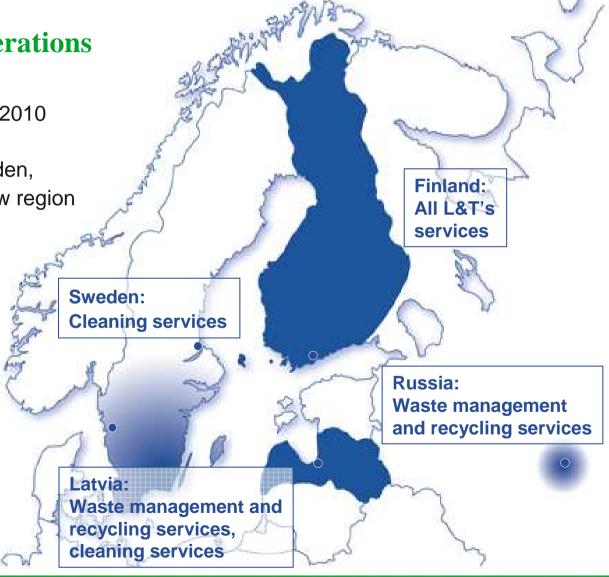


# L&T's international operations

Around 10% of net sales in 2010

L&T has operations in Sweden,
 Latvia, Moscow and Moscow region

 Expansion through acquisitions and organic growth

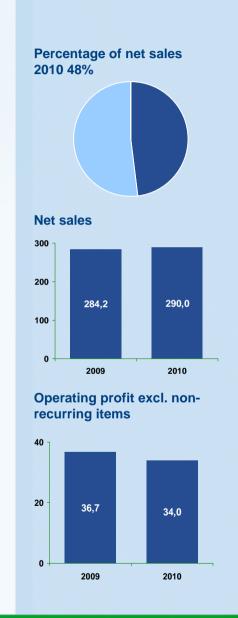


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#### **Environmental Services**

- From waste to useful materials
- Collection and transport of waste and its processing into secondary raw materials and recovered fuel for sale, servicing and maintenance of wastewater systems and process industry equipment
- Through its services and expertise L&T helps customers meet their environmental obligations, reach their environmental targets and improve material efficiency
- Over 200,000 customers ensuring a steady cash flow, net sales come mostly from long-term (2-5 years) service contracts, lowcyclical but seasonal variations, growing faster than the GDP
- Environmental permits, special expertise and capital intensity are barriers to enter the business
- Market leader in Finland and Latvia and certain geographical areas in Russia





### **Environmental Services**

### - Regulation and attitudes as growth drivers

#### Stricter environmental regulations

- EU directives: implemented through national legislation
- National Waste Plan: In Finland the recovery rate target for municipal waste is 80% by the end of 2016; half of all municipal waste generated to be recycled
- Producer liability: Producers organise the collection, transport and recycling of certain products, e.g. electric and electronic scrap and tyres

#### **Environmental awareness**

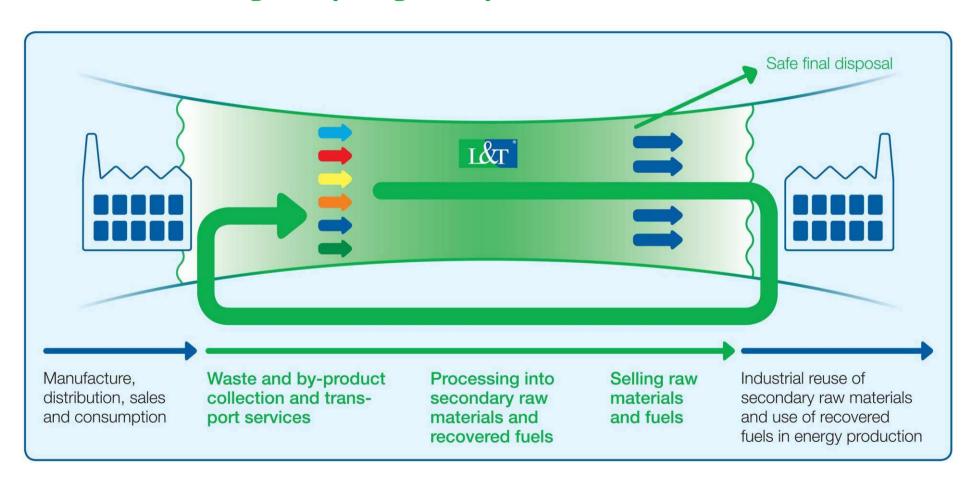
- Growing environmental awareness, higher environmental goals and demands on material efficiency
- Voluntary efforts to eliminate landfill waste





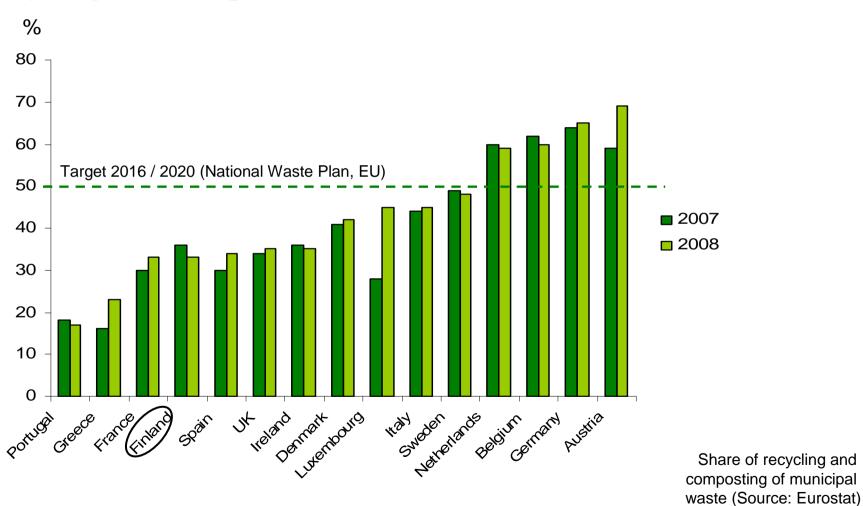


# L&T is building a recycling society





# Recycling of municipal waste in EU countries





### L&T Recoil

- Refining used lubricant oil into high quality base oil
- Joint venture (50%)
- Services include waste oil refining as well as sale of end products
- Production plant in Hamina, Finland; feedstock collected from countries around the Baltic Sea
- Capacity: 60,000 tons of used lubricants

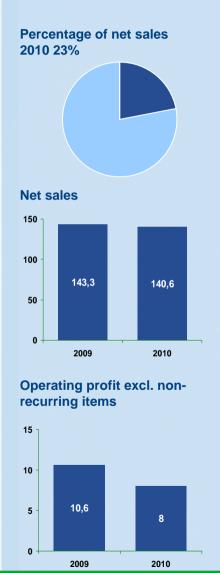






# **Cleaning and Office Support Services**

- Multiple services from one service provider
- Cleaning services from daily cleaning to special cleaning jobs,
   office support services such as reception and mailing
- Net sales come mostly from long-term (2-3 years) service contracts
- Customers include offices, industry, retail trade, public institutions, residential properties
- Efficient production management systems, optimised capacity allocation, innovative product development
- Number two in Finland, market leader in Latvia, growing role in Sweden





# **Cleaning and Office Support Services**

- Outsourcing as growth driver
- Trend: from in-house to outsourcing
  - In the Finnish public sector outsourcing rate remarkably below EU average
- Centralisation of services to one multi-service provider
- Growing importance of property management
- Competition for skilled workforce: the number of working-age people decreasing, foreign workforce becoming more and more important in Finland
- Fragmented market







# **Property Maintenance**

#### - Added value for our customers

- Property maintenance and maintenance of technical systems in properties such as residential buildings and industrial plants, damage repair services e.g. protection, cleaning and drying
- Net sales come mostly from over 4,000 long-term (2-3 years) service contracts, the rest from commissioned assignments
- Customers include properties, industry, customers operating in leaseholds and insurance companies
- Efficient production management systems, constant presence every day, focus on cost and energy efficiency, wide range of services, optimised capacity allocation
- Number two in Finland, leading player in damage repair services





# **Property Maintenance**

- Services to be centralised to one service supplier
- Trend: from in-house to outsourcing
  - In the Finnish public sector outsourcing rate of property services remarkably below EU average
- Centralisation of services to one service supplier offering a wide range of services
- Growing need to improve the energy efficiency of the properties
- Fragmented market



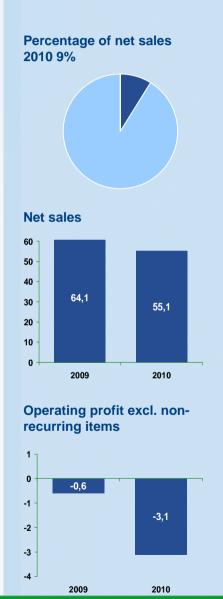




# Renewable Energy Sources (L&T Biowatti)

### - Clean energy from wood

- L&T Biowatti provides comprehensive wood-based biofuel supply solutions to heating and power plants
- Majority of net sales from biofuel supplies; wide customer base; long-term biofuel supply contracts
- Leading operator in its business in Finland

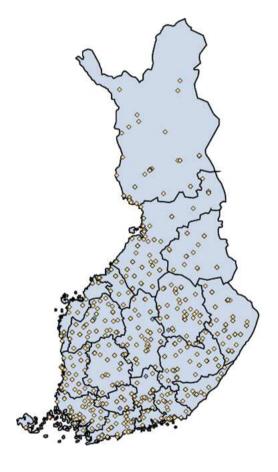




# **Renewable Energy Sources**

#### - Growth drivers

- Trend: increasing the use of bioenergy and reducing carbon dioxide emissions
  - In Finland, target is to raise the proportion of energy consumption provided by renewable energy sources to 38% by 2020 (currently 28%)
  - Finland's climate and energy strategy: the use of bioenergy to be considerably increased, particularly in heat and power co-generation and property heating; the use of forest processed chips to be tripled in the future
- Utilisation of wood-based raw materials as energy is increasing

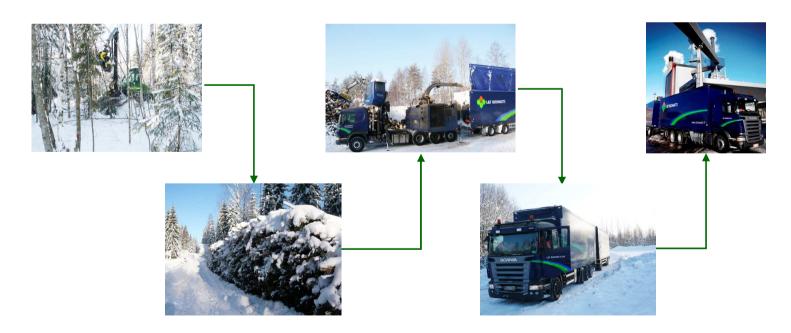


Power and heating plants utilising wood-based biofuels in 2012 (Source: Pöyry)



# **Renewable Energy Sources**

- From raw material procurement to fuel supply
- The whole chain from raw material procurement to fuel supply
- Nationwide terminal and service network
- Raw material from private and public forest owners through forestry services and from by-product flows of industry





# Major shareholders at 31 January 2011

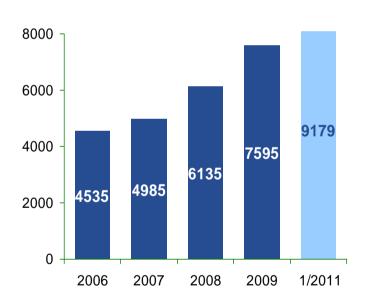
	Shareholder	Number of shares	% of shares and of voting power
1 2 3 4 5 6 7 8 9	Ilmarinen Mutual Pension Insurance Company Evald and Hilda Nissi Foundation Mandatum Life Insurance Company Limited Tapiola Mutual Pension Insurance Company Juhani Maijala Varma Mutual Pension Insurance Company Tapiola Group Nordea investment funds OP-Pohjola Group Heikki Bergholm	2,854,858 2,413,584 2,256,397 1,974,240 1,529,994 1,265,690 1,180,545 1,085,170 800,735 776,807	7.4 6.2 5.8 5.1 3.9 3.3 3.0 2.8 2.1 2.0
	Foreign and nominee registered Lassila & Tikanoja plc Total number of shares Total number of shareholders	5,087,625 60,758 38,798,874 9,179	13.0

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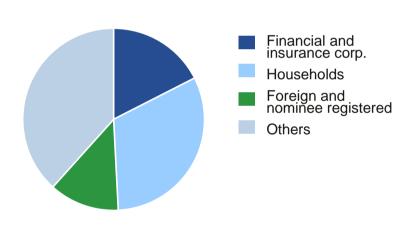


### Number and structure of shareholders

#### **Number of shareholders**



#### **Shareholder structure**

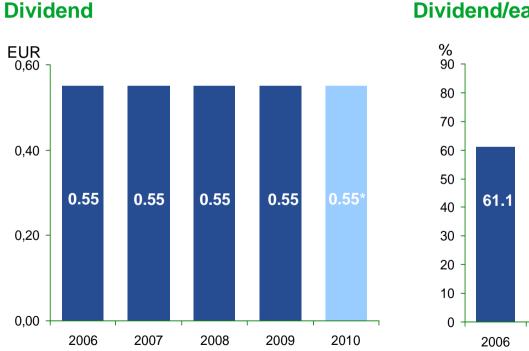


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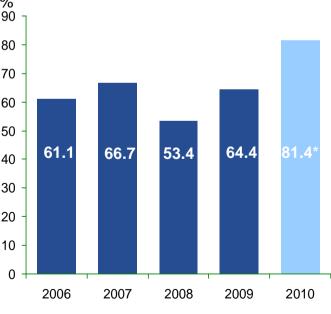


# Stable dividend: EUR 0.55 per share

The amount of dividend is tied to the results for the financial year. Profits not considered necessary for ensuring the healthy development of the company are distributed to shareholders.



# **Dividend/earning**



<sup>\*</sup> Proposal by the Board of Directors

Shareholders





# Highlights of the year 2010

#### Growth

- Net sales increased by 2.7% and totalled EUR 598.2m
  - Large number of commissioned assignments in Q1 and Q4 resulted by heavy snowfalls
  - Raising operating rates in the industry perked up demand for Environmental Services
  - Prices of secondary raw materials rose steadily
  - Competitiveness of wood-based biofuels was under pressure

#### **Financial performance**

- The operating profit excluding EO items EUR 45.5m (EUR 51.3m)
  - Renewable Energy Sources (L&T Biowatti) and JV L&T Recoil continued to make loss which weakened the financial performance of the group remarkably
  - Operating profit of Property Maintenance improved
  - Successful management of fixed costs
- Capital expenditure (EUR 39.3m) decreased compared to the previous year (EUR 44.9m). No major acquisitions in 2010 and 2009.
- Strong operating cash flow throughout the year.



# Highlights of the year 2010

#### **Environmental Services**

- Recovery in operating rates in the industry increased demand
- Market prices of secondary raw materials and their demand showed a clear improvement
- Heavy snowfalls eroded production efficiency in Q1 and Q4
- Investment programme of Kerava recycling plant was completed
- L&T Recoil's production reliability improved, but figures were still negative
- The intended ownership rearrangement of L&T Recoil was cancelled

#### **Cleaning and Office Support Services**

- Net sales and profitability from Finnish operations were taxed by fierce price competition
- Commissioned assignments remained at the same level as in 2009
- New sales in Sweden remained good all year, operations abroad still in red
- Business operations in Russia were divested during H2



# Highlights of the year 2010

#### **Property Maintenance**

- Commissioned assignments caused by the exceptionally cold and snowy weather boosted the division's net sales
- Work load for damage repair services remained healthy throughout the year
- Demand for maintenance of technical systems grew thanks to growth in the construction industry
- Operating profit improved thanks to growth in net sales and fixed cost management

#### **Renewable Energy Sources**

- Low prices of emission rights and fossil fuels kept the competitiveness of L&T Biowatti's biofuels under pressure
- Profitability improved toward year-end due to cold weather and measures to enhance production
- The wood pellet business was discontinued

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# **Highlights of Q410**

**Net sales** 

Net sales EUR 151.5m (EUR 148.0m) +2.3% (yoy)

Net sales increased thanks to large number of commissioned assignments resulted by heavy snowfalls. Demand of Environmental Services improving.

Operating profit

Operating profit EUR 8.6m (EUR 8.5m); operating profit excluding non-recurring items EUR 9.1m (EUR 8.7m)

Profitability improved slightly from the comparison period despite of the costs arising from cleaning of the land area at Kerava recycling plant, and high subcontracting and overtime work costs related to heavy snowfalls.



# **Environmental Services:**Waste volumes increasing, demand picking up

Q4: Net sales EUR 74.0m (EUR 71.2m)
Operating profit excl. EO items
EUR 8.2m (EUR 6.9m)

**2010:** Net sales EUR 290.0m (EUR 284.2m) Operating profit excl. EO items EUR 34.0m (EUR 36.7m)



- Net sales increased thanks to improving recycling volumes and operating rates in the industry.
- Prices of secondary raw materials reached early 2008 levels. However, growth of volumes has been moderate.
- Profitability was eroded by the higher-than-expected costs arising from cleaning of the land area at Kerava recycling plant.
- L&T Recoil's production reliability improved but the result of the quarter was still in red.



# Cleaning and Office Support Services: Weak performance due to project start-up costs

**Q4:** Net sales EUR 34.6m (EUR 35.7m)

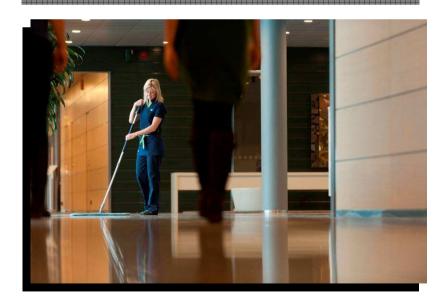
Operating profit excl. EO items

EUR 0.3m (EUR 1.8m)

**2010:** Net sales EUR 140.6m (EUR 143.3m)

Operating profit excl. EO items

EUR 8.0m (EUR 10.6m)



- Net sales decreased in domestic operations.
- Costs arising from new project start-ups eroded the profitability.
- Net sales of operations abroad was in par with the previous year but the result was still negative.



# **Property Maintenance: Heavy snowfalls resulted in extra costs**

**Q4:** Net sales EUR 31.6m (EUR 25.8m)

Operating profit excl. EO items

EUR 0.6m (EUR 1.1m)

**2010:** Net sales EUR 123.5m (EUR 100.2m)

Operating profit excl. EO items

EUR 7.9m (EUR 7.5m)



- Large number of commissioned assignments due to heavy snowfalls.
- Good work load in technical maintenance and damage repair services.
- Profitability was burdened by the high costs of subcontracting and overtime work.



# Renewable Energy Sources: Cold weather was for a little help

**Q4:** Net sales EUR 15.3m (EUR 17.7m)

Operating profit excl. EO items EUR 0.0m (a loss of: EUR 0.3m)

**2010:** Net sales EUR 55.1m (EUR 64.1m)

Operating loss excl. EO items EUR 3.1m (a loss of EUR 0.6m)

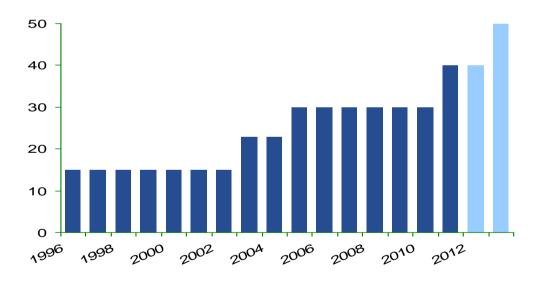


 Low prices of fossil fuels and emission rights kept the competitiveness of biofuels under pressure as expected, although cold weather gave some boost to demand.



# **Changes in Waste Tax Act**

- Increase in waste tax effective on Jan 1st 2011 (30 EUR/t → 40 EUR/t)
- Tax base was broadened also to industrial landfills



• Development of waste tax in Finland in 1996-2011 and in 2012-2013 (EUR/t)

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# **Financial summary**

·	Q410	Q409	Change %	2010	2009	Change %
Net sales, EUR million	151.5	148.0	2.3	598.2	582.3	2.7
Operating profit excl. EO items, EUR million	9.1	8.7	4.7	45.5	51.3	-11.3
Operating profit, EUR million	8.6	8.5	0.6	40.2	50.3	-20.0
Operating margin, %	5.6	5.7		6.7	8.6	
Profit before taxes, EUR million	7.6	7.4	1.9	36.0	45.0	-20.1
Earnings per share, EUR	0.14	0.14		0.68	0.85	-20.0
EVA, EUR million	1.2	-0.1		10.1	16.5	-38.8

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# Net sales by division

EUR million	2010	2009	Change %
Environmental Services	290.0	284.2	2.0
Cleaning and Office Support Services	140.6	143.3	-1.9
Property Maintenance	123.5	100.2	23.3
Renewable Energy Sources	55.1	64.1	-14.1
Inter-division net sales	-11.0	-9.5	
L&T total	598.2	582.3	2.7

ppyright Lassila & Tikanoja Highlights of Q4 and 2010



# **Operating profit by division**

EUR million	2010	2009	Change %
Environmental Services	33.7	36.0	-6.4
Cleaning and Office Support Services	7.5	10.3	-27.0
Property Maintenance	7.8	7.4	5.2
Renewable Energy Sources	-6.6	-1.0	
Group administration and other	-2.2	-2.4	
Total operating profit	40.2	50.3	-20.0
Operating margin, %	6.7	8.6	

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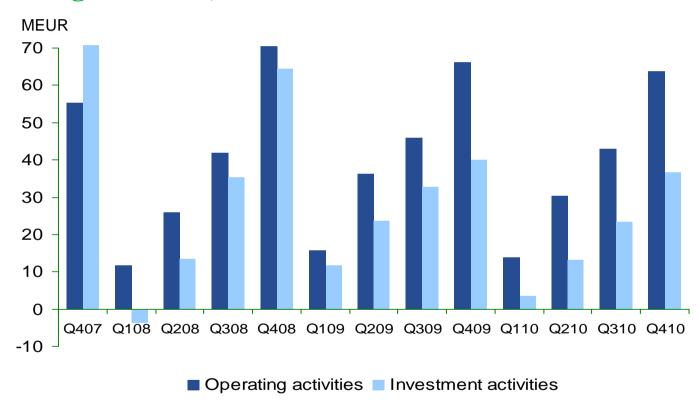


Kev	figures			al local annual	
	0	Q410	Q409	2010	2009
	Earnings per share, EUR	0.14	0.14	0.68	0.85
	EVA, EUR million	1.2	-0.1	10.1	16.5
	Capital expenditure, EUR million	12.5	10.8	39.3	44.9
	Depreciation, amortisation and impairment, EUR million	10.3	10.4	43.9	40.3
	Return on equity, % (ROE)			11.9	15.7
	Return on invested capital, % (ROI)			11.6	14.5
	Equity ratio, %			46.5	44.1
	Gearing, %			50.3	53.5
	Total number of full-time and part-time employees at end of period			8,732	8,743

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# **Operating cash flow, cumulative**

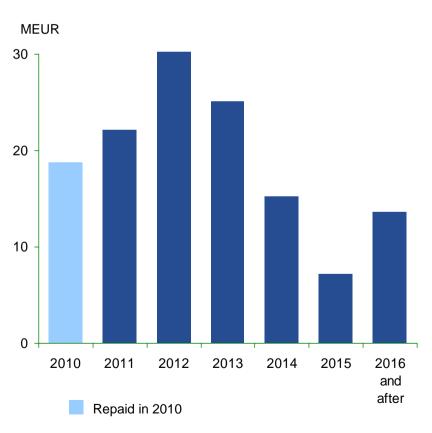


- Operating cash flow was EUR 63.8m (EUR 66.2m)
- EUR 2.2m was tied up in the working capital (EUR 12.0m)
- Capex in 2010 was lower than depreciations

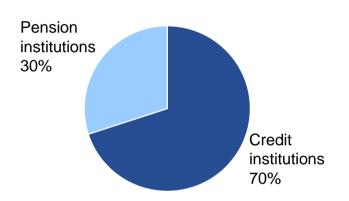


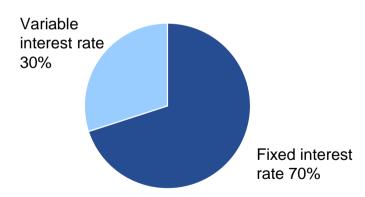
# **Long-term loans**

# Maturity structure of long-term loans 31 December 2010



# Long-term loan portfolio 31 December 2010



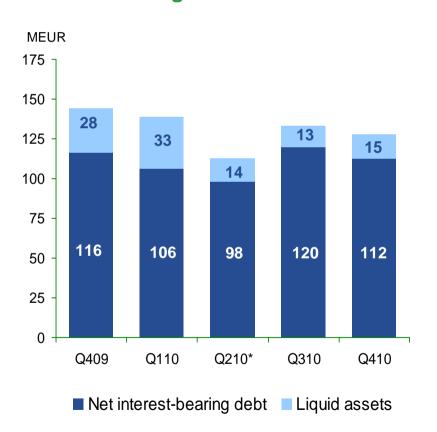


Total EUR 115.1 million, average interest rate 3.3%

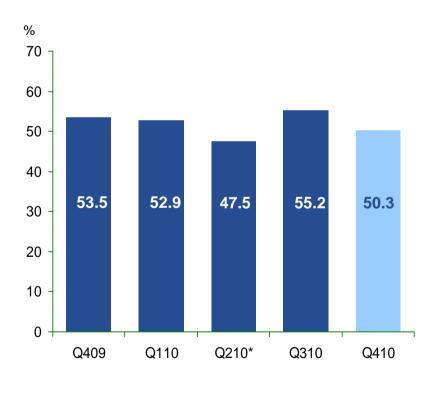


# **Financial position**

### **Interest-bearing debt**



### **Gearing ratio**



\* Q210: excluding L&T Recoil



# **Prospects for the year 2011**

The outlook for the Environmental Services division's waste management services and recycling business for 2011 has improved. Rising operating rates in the industry are expected to increase waste volumes and the demand for process cleaning and material recovery solutions. Higher prices of secondary raw materials and a rise in waste tax improve the outlook for the recycling business.

The markets for Cleaning and Office Support Services and for Property Maintenance are expected to remain challenging.

Demand for L&T Biowatti's wood-based fuels is expected to remain moderate. The positive effect of the planned government support measures related to renewable fuels is forecast to materialise in the second half.

Net sales and operating profit excluding non-recurring items in 2011 are expected to remain at the 2010 level.

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# **Capital Markets Day**

- CMD for analysts and institutional investors will be held at Kerava recycling park on 9 March
- In addition to the presentations held by President and CEO Jari Sarjo and other management, there will be a tour at the new plants of the recycling park.
- To attend the Capital Markets Day, please register your participation no later than 25 February 2011 to Taru Määttä, e-mail taru.maatta@lassilatikanoja.fi or tel. +358 10 636 2882.

We look forward to seeing you at L&T's Capital Markets Day.

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